

Competency Framework For Outdoor Adventure Education



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About the Competency Framework

This Competency Framework for Outdoor Adventure Education is an Outdoor Adventure Education (OAE) Council initiative developed for the Singapore workforce to promote skills mastery and lifelong learning. Developed together with employees, employers, industry association, education and training providers, this Competency Framework provides useful information on:



Sector Information



Career Pathways



Occupations and Job Roles



Existing and Emerging Skills



Training
Programmes for
Skills Upgrading
and Mastery

With this Competency Framework, individuals are equipped to make informed decisions about career choices, as well as take responsibility for skills upgrading and career planning.



Assess Career Interests



Prepare for Desired Jobs



Find Avenues to Close Skills Gaps

Identify relevant

programmes to

equip oneself with

the required skills

and competencies

training



Renew, Upgrade and Deepen Skills

- Understand career pathways
- Recognise personal attributes required

"Your role as practitioners and curators of OAE camps is essential to our mission of fostering a rugged and resilient society.
Thank you for your efforts in these national initiatives!" — OAE Council

- Understand skills and competencies required
- Participate in onthe-job training opportunities provided by companies
- Plan for career development / transition
- Recognise skills and competencies required for the intended job role
- Identify training programmes to upgrade and deepen skills

OAE Landscape & Key Statistics

The OAE sector in Singapore comprises social, private and public sector organisations and centres providing outdoor learning programmes for participants aged between 7 and 65, with the majority being between 11 and 15 years. The demand for Outdoor Adventure Education is strong and is expected to grow, with...

145,000 +

At Least 496

Estimated Students¹ Attending OAE Camps Annually

OAE Educators²
Required Annually

- 1) Estimated number of students consist of mandatory cohort camps (Primary 5, Secondary 1 and Secondary 3) and ad-hoc camps for other cohort levels
- 2) Figure includes both Educators in permanent and independent contractor roles

School Students

Upper Primary 47,

47,000 +

Lower Secondary

48,000 +

Upper Secondary

7 3 - 4/1

50,000+

MININI

30 +

Activity and Camp sites In Singapore

As the sector evolves, new initiatives and events will be introduced for your participation.

Scan the QR Codes below to stay informed and receive the latest updates!

Singapore Standard Code of Practice for Outdoor Adventure Education Activities (SS 710:2024)



OAE Sector Initiatives and Events



"Most importantly, we want to ensure that out-of-classroom learning experiences continue to thrive, but also provide a safe, enriching environment that continues to build a generation

of young people who are active, rugged and healthy..." - Opening Speech by Mr Edwin Tong, Minister for Culture, Community and Youth & Second Minister for Law at the National Outdoor Education Conference 2022 on 22 September 2022

Snapshot of the Competency Framework – A Reader's Guide

Purpose of the Competency Framework

 Assist the OAE workforce in identifying the skills and competencies required to be a competent OAE professional

How the document will help

- Single point of reference into the skills and competencies required for each career track and job level
- Overview of the career pathways in the OAE sector
- Support in identifying workforce competencies and skills gap



Understanding how each section and page resonates with you as you navigate through the Competency Framework







Step 1 – Refer to the Desired Attributes in the Sector (Page 7)
Understand the attributes required to be an OAE Professional

Step 2 – Refer to OAE Competency Framework (Pages 9 - 11)

Understand the universe of skills required in the sector

Step 3 - Refer to the OAE Job Role and Competencies (Pages 28 - 30)

Understand the skills and competencies required based on your job role

Step 4 - Conduct a self assessment

Assess current skills against the job role and identify areas for improvement

Validate your assessment with your employers (recommended)

Step 5 - Identify courses to attend (Pages 12 - 13)

Based on your self-assessment results, identify relevant courses to attend

Step 6 - Take your career further

Pages 19 - 24

Step 3 - Understand your

role as an advocate of

upskilling and how it will

benefit both your company

and the workforce

Pages 14 - 15

Pages 16 - 18

Emerging Trends

The OAE sector continues to grow and evolve as educators adapt to global trends and emerging priorities as illustrated below. Join the **OAE Mailing List** for the latest industry updates!



Experiential Learning in the Outdoors

- Increased importance and recognition of the benefits of attending OAE
- ✓ Sector Opportunity New demand for courses for students in early childhood and non-MOE schools, and executives in organisations



Quality of OAE Services

- Rising expectations of the quality of OAE services offered and the learning outcomes achieved
- ✓ Sector Response Implementation of OAE Competency Framework to professionalise the sector and standardise the quality of service



Risk Management and Safety of OAE Programmes

- Heightened expectation for improved risk management and safety processes
- ✓ Sector Response Creation and implementation of Singapore Standard Code of Practice for Outdoor Adventure Education Activities



Inclusiveness of OAE Programmes

- ➤ Increasing need for inclusiveness in OAE programmes and catering to a wider variety of students
- ✓ Sector Opportunity Inclusion of persons with special needs and persons with disability in OAE programmes.



Harnessing Technology

- Utilisation of technology to improve efficiency of operations, safety management and learning outcomes
- ✓ Sector Opportunity investigate the use of technology to enhance operational efficiency, safety management and learning

Legend

▶ Drivers for change ✓ OAE Opportunities and Initiatives

Desired Attributes in the Sector







A career in the OAE sector provides diverse opportunities to individuals seeking rewarding and enriching work experiences. Whether you are looking for a full-time career or opportunities on a part-time or temporary basis, you can play a crucial role in fostering personal growth, resilience, and independence among students or young adults, thereby creating memorable experiences that shape their futures.

The OAE educator role is no ordinary job. It is as demanding as it is rewarding. The sector welcomes you if you possess the following attributes.



Passion for Outdoor Education

Genuine enthusiasm and commitment to this way of learning that drives continuous improvement and inspires others.



Ethical Conduct

Adherence to moral and ethical principles that is crucial for maintaining trust and integrity amongst the OAE professionals, participants and clients.



Empathy

The ability to understand and share the feelings of others which fosters a supportive and inclusive environment for participants and colleagues.



Adaptability and Resilience

The ability to adjust to changing conditions and recover from setbacks that is vital for thriving in dynamic outdoor environments.



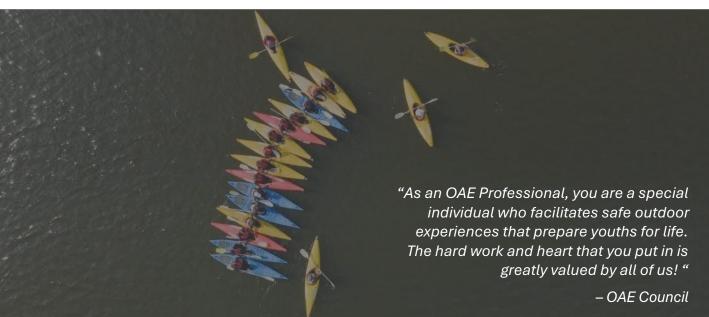
Accountability

Being answerable for fulfilling responsibilities and commitments which is essential for building trust and credibility.



Responsibility

Taking ownership of one's actions and decisions which ensures accountability and reliability in professional practice.









As the sector transforms into a more holistic and professional field, you are encouraged to continuously acquire technical, interpersonal and managerial skills to remain competitive and to advance in your career.

Mastering areas such as Safety and Risk Management Skills, Leadership Skills, Teaching and Learning Skills, Specialist Skills and Critical Core Skills not only enhances your job performance but also opens doors to higher-level job roles within the OAE sector. Employers seek individuals who demonstrate adaptability, technical skills, and a commitment to lifelong learning.





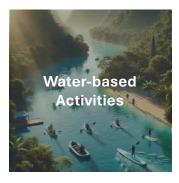
Activity Skills



- Abseiling
- Challenge Ropes Courses (High) and (Low)
- Climbing



- Experiential Learning Initiatives & Games (ELIG)
- Camping
- Hiking
- Land Navigation



Watercraft paddling & rowing

- · Canoes:
- Kayaks;
- Stand up paddleboards (SUPs);
- Rowboats;

Improvised Rafting

- Dragon boats;
- Inflatable dinghies;
- Other similar watercrafts







Here is a step-by-step guide for you to use the Competency Framework for your work



Step 1 - Understand the Competency Framework

Safety and Risk Management Skills

Critical Core Skills

Leadership Skills

Specialist Skills

Teaching and Learning Skills

The Competency
Framework is built
upon these
five competency
blocks essential for
OAE professionals



Step 2 - Identify specific skills within each competency block

Example of a competency block and its skills:

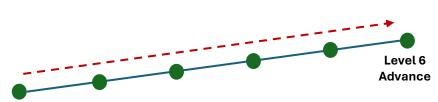
Teaching and Learning Skills enable individual to effectively design, deliver, and assess educational experiences. These skills ensure that learning is engaging, relevant, and impactful. Effective teaching and learning in OAE foster a deeper understanding, personal growth, and skill development in participants. Below are the identified teaching and learning skills in the OAE sector:

- ✓ Instruction & Facilitation
- Learner Development & Management
- ✓ Psychological Aid
- Curriculum and Instructional Design
- ✓ Pedagogy for Special Populations

Each competency block comprise specific skills that describe the ability and knowledge of OAE professionals needed to execute job related tasks



Step 3 - Acquire the right level of proficiencies as required



Level 1 Basic For each skill, these are the levels of mastery to be acquired by OAE professionals corresponding to the individual's job level and subject matter expertise







The OAE Competency Framework outlines the professional standards of knowledge and competencies required of OAE professionals, to ensure our workforce is competent to conduct safe, effective and meaningful outdoor experiences for students and young adults. The framework is designed to be holistic and takes into consideration the essential skills for OAE professionals to manage risks, lead groups, and facilitate learning while promoting environmental stewardship and personal growth.



Proficiency in **Leadership**, **Teaching and Learning** and **Specialist** skill areas is defined by a progressive scale (levels 1 to 6) to reflect the higher level of accountability, autonomy and knowledge & abilities demanded at higher job levels.

Safety and Risk Management Skills and **Critical Core Skills** are categorised into Basic, Intermediate and Advanced stages, to reflect a clear and simple progression that aligns with practical application and the national SkillsFuture Framework for such skills.

^{*)} For the detailed breakdown of the OAE Competency framework, please refer to page 11







*Legend:

Critical Core Skills* are the fundamental

Important to have

Safety and Risk Management Skills

involve the ability to identify, assess, and mitigate potential hazards in outdoor adventure activities.

Skills

- ✓ Operational Standards
- Safety and Risk Management
- First Aid
- **Incident and Emergency** Management

Satistand Risk Management

competencies required for effective performance in outdoor adventure education.

Critical Core Stills

- **Decision-Making**
- Customer Orientation
- **Problem Solving**
- Developing People |
- Self-Management
- Influence
- Collaboration
- Learning Agility
- Adaptability
- Communication
- Sense Making
- **Building Inclusivity**
- Global Perspective
- Digital Fluency
- **Creative Thinking**
- Transdisciplinary Thinking

Leadership Skills

are attributes and skills that enable an individual to guide, motivate, and support others in achieving common goals.

Skills

- a. Strategic Leadership:
- Mission Orientation
- Strategic Planning
- Capability Development
- b. Operational Leadership:
- **Outdoor Leadership**
- Training and Development
- **Environmental Leadership** and Stewardship

Competency Framework

OAE

Teaching and Learning Skills enable an individual to effectively design, deliver, and assess

^{eaching} and Learning Skill^s

Skills

- Instruction & Facilitation
- Learner Development & Management

educational experiences.

- Psychological Aid
- Curriculum and Instructional Design
- Pedagogy for Special **Populations**

Specialist Skills are specific technical abilities required for outdoor activities.

Skills

✓ Activity Skills* (e.g., kayaking)

Professional Attributes:

- Passion for Outdoor Education
- **Ethical Conduct**
- **Empathy**
- Responsibility
- Accountability
- Adaptability and Resilience

Take Your Career Further – Available Opportunities and Support







There are numerous support channels provided to you as you begin your upskilling journey. These include SkillsFuture credits (for all Singaporeans aged 25 and above) and structured programmes from Institutes of Higher Learning that will benefit new entrants into the OAE sector.



SkillsFuture

My SkillsFuture

A one-stop online portal that enables Singapore Citizens to chart their own career and lifelong learning pathways, through access to industry information and tools to search for training programmes to broaden and deepen skills.

SkillsFuture Work-Study Programme

Offers work-study opportunities for Singaporeans to gain a head start in careers related to Outdoor Adventure Education [to be launched in late 2025]

SkillsFuture Credit

Credit of \$500 for all Singapore Citizens aged 25 and above to defray costs for a wide range of skills-related courses to encourage skills development and lifelong learning.

SkillsFuture Mid-Career Enhanced Subsidy

Singaporeans aged 40 and above will receive higher subsidies of up to 90% of course fees for over 8,000 SkillsFuture Singapore-supported courses and at least 90% of programme cost for Ministry of Education (MOE)-subsidised full-time and part-time courses.



Institutes of Higher Learning

Internships

Allow students from ITE and Polytechnic to deepen their skills and knowledge, and support their transition into the workplace.

Diploma in Outdoor Education (Full and Part Time)

Develop interdisciplinary skills and knowledge, acquire relevant OE certifications and gain meaningful work experience through a 20 to 36-week internship and work attachment.

Degree programmes with Outdoor Education electives

Develop relevant outdoor education knowledge while pursuing an academic degree in related fields like Sports, Early Childhood Education and Psychology.

Keep a look out on the <u>OAE Council website</u> for the latest course resources and join our <u>OAE Mailing List</u> for the latest industry updates!

Take Your Career Further – Available Opportunities and Support









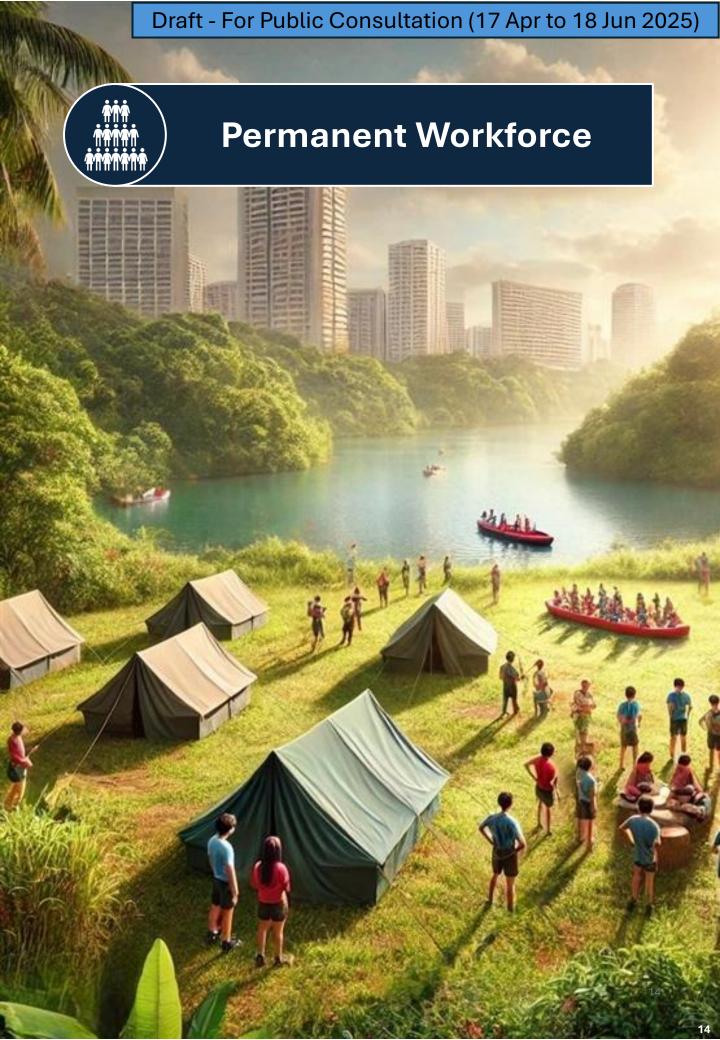
There are two types of training:

Programmes that equip new entrants with skills and knowledge for entry level jobs.

Programmes for experienced employees to broaden or deepen specific skills and knowledge for various career levels within the OAE sector.

Sources of training you can acquire throughout your career within the OAE sector:





Realise your Potential – Take the Next Steps Forward

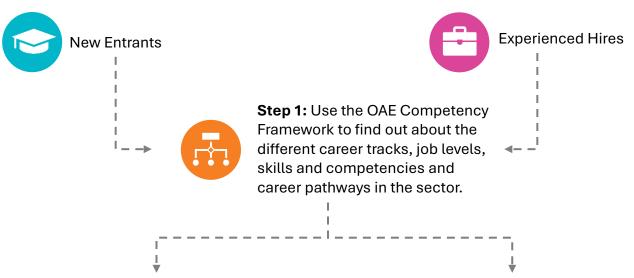






A full-time career in the OAE sector offers membership into a closeknit community of passionate professionals and an 'office' in the outdoors that is the envy of others. You may consider taking the following steps as you embark on an exciting journey ahead filled with adventure, growth and lifelong learning!







Step 2: Understand the career pathways, desired attributes, skills and competencies needed for a particular career track and job level.



Step 2: Plan for vertical career progression within the same career track that you are currently pursuing, or for lateral career moves across different career tracks.



Step 3: Based on the required skills and competencies, work with your employer to identify the trainings required to build your foundational knowledge within the OAE sector.



Step 3: Work with your employers to identify skill gaps in your current role or the next role within the OAE sector. Make sure to allocate time for coaching / mentoring sessions as part of continuous development.



Step 4: Register for training programmes

Realise your Potential – Take the Next Steps Forward







The OAE sector offers numerous opportunities for individuals who are just starting out or who prefer a temporary or part-time work arrangement as Independent Contractors to build flexible and dynamic careers. Independent Contractors can gain hands-on experience, expand professional networks and continually develop expertise in your respective areas.



Flexible Work Opportunities

The OAE sector offers a wide range of flexible work opportunities, allowing you to balance your career with personal interests and other commitments. There are seasonal or contract-based roles, working with schools and organisations, in adventure camps or corporate training programmes.



Community and Network Support

The OAE sector strives to develop a passionate network involving yourselves as Independent Contractors, with the aim to make you feel welcomed and accepted as part of a broader OAE community. By fostering a supportive network and participation in community-building events, you will feel valued and appreciated for the contribution you have made to the OAE sector.



Upskilling and Training Opportunities

You have access to various upskilling and training opportunities to enhance competencies and career prospects. There are OAE-related courses offered by Institutes of Higher Learning and training & education providers which you can pursue. This encompasses areas such as leadership development, safety and risk management, facilitation skills and activity-based certifications to enhance peronsal skills proficiency.



Personal Growth and Professional Recognition

The OAE sector offers networking events and mentorship programmes to you as part of continuous professional development. By fostering an environment that values recognition and professional growth, the OAE sector aims to empower you to thrive, continuously learn, and contribute meaningfully to the OAE sector's vision of excellence.

Realise your Potential – Take the Next Steps Forward

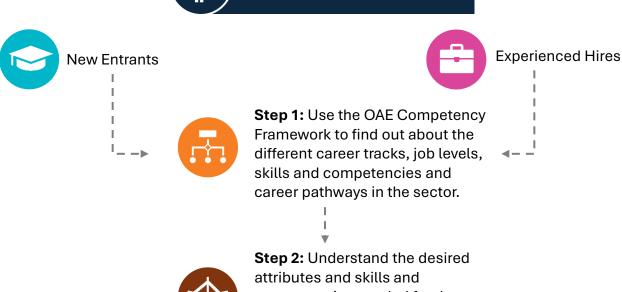






Now that you have some ideas of what a career in the OAE sector can offer as an Independent Contractor, you may consider taking the following steps as you embark on an exciting journey ahead filled with adventures, growth and lifelong learning!







Step 2: Understand the desired attributes and skills and competencies needed for the various part-time roles in the OAE sector.



Step 3: Gain hands-on experience through on-the-job learning to build a portfolio of work within the OAE sector.



Step 3: Discuss work opportunities that require your specialist skills and explore future opportunities to deepen your technical expertise through on-the-job learning.



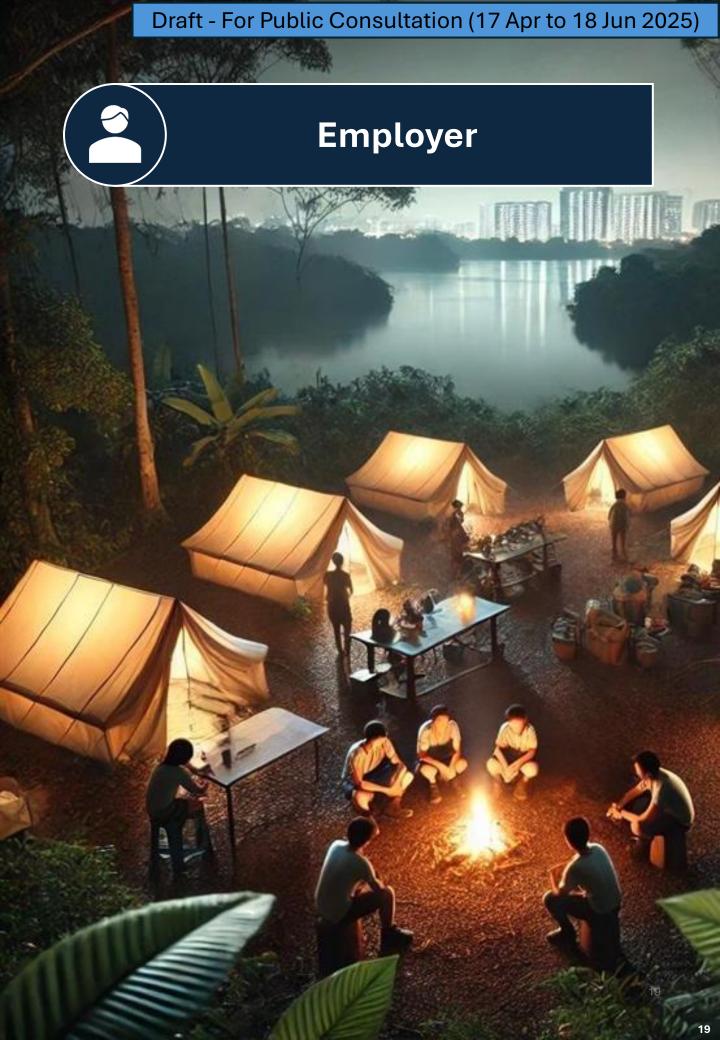
Step 4: Identify the types of training funds given to Independent Contractors with minimal experience.



Step 4: Identify the funding support given to specialist trainings for Independent Contractors.



Step 5: Register for training programmes



Practical Guide to Workplace Learning







The National Workplace Learning Framework, developed by Singapore's National Centre of Excellence for Workplace Learning (NACE), is designed to help organisations cultivate a robust workplace learning ecosystem, aligning employee development with business objectives. The framework, comprising six components as indicated below, serves to educate employers on the desired actions to be taken for workplace learning to retain talent and grow competencies. (Source: NACE)



Six components of the National Workplace Learning
Framework (Source: NACE)

Strategy

The organisation is aware of the competencies it needs to achieve its goals and be successful. The essential competencies for the organisation are identified and validated and measures are defined.

Leadership

The organisation establishes policies and practices that foster a learning-friendly culture. Leaders consistently communicate that learning is essential for the organisation's growth and success in the medium and long-term. Promoting continuous learning at work is recognised as an essential leadership task.

Planning

The organisation organises workplace learning activities systematically and purposefully. It supports the growth and development of its employees, trainers and leaders. The quality of workplace learning is continuously improved to suit current and future business needs.

Training Needs
Analysis

The organisation regularly conducts its own workplace training needs analysis. It has a good grasp of its overall manpower skills requirements and the job specific training and workplace learning solutions needed.

Environment

The organisation supports learning at work and creates opportunities for learning at work to happen for a diversity of employee profiles. A positive environment for workplace learning is evident and suitable approaches for workplace learning are used for diverse employees' needs and profiles.

Implementation and Processes

The organisation implements workplace learning activities, in a systematic and deliberate manner, based on employees learning profile and skills needs. Appropriate learning delivery solutions are selected, and suitable instructional methods and job aids are used.

Benefits of Workplace Learning to Employers







Upskilling does not only benefit the OAE workforce but also to you as the employer. Such benefits include:



Enhanced Business Growth

Highly skilled workforce will lead to higher sales and improved customer retention



Improved Employee Experience and Engagement

Talents who see growth opportunities are more motivated and engaged, thus improving employee retention



Reduced Skill Gaps

Upskilling ensures your workforce possesses the required skills and competencies to perform well in their respective job roles



Stronger Competitiveness

Skilled workforce helps companies adapt to evolving market demands in the OAE sector



Increased Productivity and Efficiency

Workforce can work more efficiently and effectively, thus leading to higher outputs and better quality of work



Stronger Employer Brand

Companies known for investing in the workforce attract top talent and improve employer branding in the market "As an Outdoor Educator, your role is crucial in instilling strong values and equipping the youth with the resilience and confidence needed to navigate both personal challenges and the world around them."

OAE Council

Role of the Employers – Advocacy for Upskilling







Employers play a vital role in developing and supporting the Permanent Workforce, ensuring that your talents are nurtured and performing to their maximum potential.



Attracting Permanent Hires

To attract talent to your organisation, employers should offer:

Clear career pathways aligned with a structured competency framework as part of development opportunities

Allows individuals to assess skills gaps and work toward mid to long-term professional development, mentorship programmes and certifications.

By investing in talent's growth, employers not only attract but also retain passionate OAE professionals who are well-equipped with the right attributes, skills and competencies as well as technical experience to drive your companies toward growth and excellence.



Steps

Understanding the OAE
Competency Framework,
including every skill impacting
the different career tracks and
job levels.

Descriptions with the relevant skills for each job roles, with clear expectations on skills and proficiency levels.

Develop coaching and performance review processes to ensure employees are given feedback on their skills gaps and encourage an upskilling mindset.

Understand your company's training needs and establish a training plan for new entrants and experienced hires for upskilling purposes.

Role of the Employers – Advocacy for Upskilling







Employers play a vital role in developing and supporting Independent Contractors, ensuring that your talents are performing to their maximum potential.



Attracting Independent Contractors

Independent Contractors form a significant part of the OAE talents, therefore:

It is crucial to consider the recruitment and retention factors that will appeal to these individuals

These include flexibility, competitive hourly or man-day rates, professional growth from each seasonal contract or specialisation acquired from specific technical activities.

Employers are encouraged to think beyond transactional hiring; for example, to focus on outcomes such as quality of training and certification, or to provide third party liability coverage as a means of security and protection. Independent Contractors are also appreciative of clearly structured contracts and payment terms, which will streamline administrative processes and enhance the overall experience working with your company.



Steps

Understanding the Competency Framework, including every skill impacting the different career tracks and job levels.

2

Communicate with Independent Contractors about the expectations on Skills and Competencies for their specific job role and level.

to subsidise upskilling fees and to discuss an appropriate duration for Independent Contractors to complete these trainings and provide return on investment.

Offer training funds and support

4

Discuss with Independent Contractors on how they can contribute through knowledge sharing with other employees, given the investment made by the company.

Benefits of Upskilling for Employees



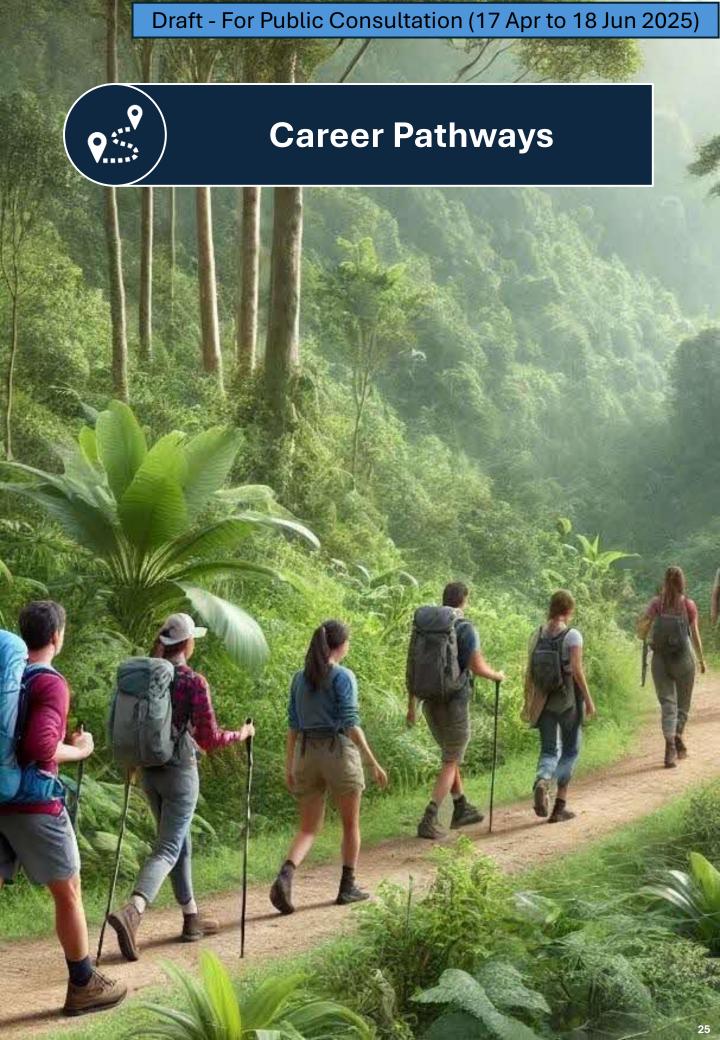




Your role as an Employer is also to communicate the **benefits** of upskilling and how it will help shape the individual's career aspirations and development pathways within the OAE sector.







OAE Career Pathways

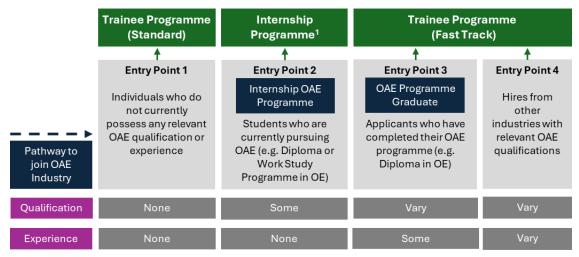






The OAE sector values a workforce with **diverse backgrounds** and recognises that while formal qualifications are important indicators of potential, they should be complemented by competency-based hiring practices. This approach encourages **inclusivity** by welcoming talents with varied educational backgrounds, whether you hold formal certifications or demonstrate essential skills and competencies through experience. By valuing both education and practical competencies, the OAE sector can benefit from a broader range of talents and perspectives.

There are multiple **entry points** for you to join the OAE sector⁴. Regardless of the pathways, new entrants are strongly encouraged to undergo training or internship programmes to gain first-hand knowledge and to acquire basic skills to facilitate group learning and manage participants in the outdoor environment.



Note:

- 1) Internship programme are suitable for students who are currently pursuing OAE education / qualification with Higher Learning Institutions.
- 2) Individuals and graduates from OAE programmes or other programmes with relevant OAE qualifications can join a fast-track trainee programme with a shortened training period. In the event the individual is unable to meet the fast track programme's assessment requirements, he/she should complete the standard training programme.
- 3) Individual qualifications and experience will be subjected to further assessment before being placed in the necessary training programme.
- Employers in the sector may offer one or any combination of entry points.

"You play an integral part in developing our students into well-rounded individuals. Students carry with them the learning as well as the memories from their camping experience into adulthood. You are responsible for fostering students' holistic development and encouraging a positive disposition towards outdoor adventure."

- OAE Council

"Thank you OAE educators for playing an important role in the holistic development of our students. The OE experience cannot be replicated in the classroom and your unique set of skills is highly valued."

OAE Career Pathways







The career pathways within the OAE sector are based on a dynamic, inclusive, and effective career progression system. It offers flexibility and focuses heavily on competency-based progression. At the same time, it encourages continuous learning and development amongst OAE professionals. The long-term objective is to address the unique needs of organisations in the OAE sector, ensuring a versatile and skilled workforce to enhance the overall outdoor experience for students and young adults.



Career Tracks and Pathways within OAE Sector



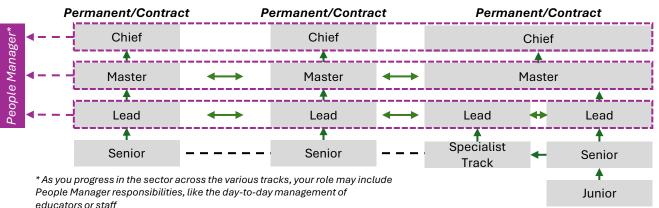




Safety Operations Track

Curriculum Design Track

Outdoor Educator Track



Beginning as a Junior Educator, you can choose to build your OAE careers by being a permanent employee or an Independent Contractor who assumes part-time jobs in your specialised areas. Whilst each career level has its respective job roles and responsibilities, it is important to note that OAE professionals may assume additional responsibilities depending on business / external requirements and individual performance. This is typical of small organisations with a lean structure. This may also be the additional exposure given to individuals to acquire management skills when progressing into leadership roles.

Career Tracks and Job Roles Within







To meet the demands of society, participants and clients, the OAE professional must continuously evolve. Gone are the days when our role is seen as an activity or camp instructor whose singular job purpose is to provide activities. The fact is, we are educators responsible for shaping the character of Singaporeans, educating and nurturing the future leaders of our country. As such, the OAE career tracks and job roles reflect the true depth and range of the skills, knowledge and experience needed to fulfil this responsibility.



Outdoor Educator

Facilitating youth development through safe and impactful programmes

| Job Koles | Page |
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| Junior Educator | 29 |
| Senior Educator | 30 |
| Lead Educator | 31 |
| Master Educator | 32 |
| Chief Educator | 33 |



Outdoor Educator (Specialist)

Providing technical expertise and deep knowledge on areas of specialisation

| Job Roles | Page |
|-----------------|------|
| Specialist | 34 |
| Lead Specialist | 35 |



Safety Operations

Ensuring the safe conduct of camp programmes for participants and staff

| Job Mores | rage |
|-----------------------|------|
| Senior Safety Officer | 36 |
| Lead Safety Officer | 37 |
| Master Safety Officer | 38 |
| Chief Safety Officer | 39 |



Curriculum Design

Designing, developing, and evaluating programme objectives and outcomes

| | Job Roles | Page |
|---|----------------------------|------|
| | Senior Training Consultant | 40 |
| | Lead Training Consultant | 41 |
| Ī | Master Training Consultant | 42 |
| | Chief Training Consultant | 43 |



People Manager

Performance management, professional development and career progression of the educators and staff

| Job Roles | Page |
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| People Manager | 44 |

For more information on the descriptor for proficiency levels, please refer to pages 47 and 48 for Technical Competency Skills and pages 49 – 51 for Critical Core Skills

Junior Educator

JOB ROLE DESCRIPTION

The Junior Educator role involves supporting the delivery of safe outdoor programmes aimed at youth development. The Junior Educator will support OAE programmes ensuring participants achieve the course learning outcomes by working closely with experienced educators.

This role requires developing basic interpersonal and safety skills in outdoor settings and learning to translate outdoor experiences into meaningful life skills for participants. The Junior Educator will work under the direct supervision of the experienced educators in the field, performing tasks as assigned, contributing to the programme's success through safety management and professional conduct.

| TECHHNICAL SKILLS AND COMPETENCIES | | | CRITICAL COF | RE SKILLS |
|------------------------------------|--|---------|-------------------------|-----------|
| | Leadership Skills | | Decision-Making | Basic |
| | Outdoor Leadership | Level 1 | Customer Orientation | Basic |
| | Environmental Leadership and Stewardship | Level 1 | Problem Solving | Basic |
| | Teaching and Learning Skills | | Adaptability | Basic |
| SKILLS & | Instruction & Facilitation | Level 1 | Communication | Basic |
| COMPETENCIES | Learner Development & Management | Level 1 | Developing People | Basic |
| | Psychological Aid | Level 1 | Self-Management | Basic |
| | Safety and Risk Management Skills | | Influence | Basic |
| | Operational Standards | Basic | Collaboration | Basic |
| | First Aid | Basic | Learning Ability | Basic |
| | Safety and Risk Management | Basic | | |
| | Incident and Emergency Management | Basic | | |
| | SPECIALIST SKILLS | | | |
| OTHER SKILLS & | Activity Skills | Level 2 | | |
| COMPETENCIES | TEACHING AND LEARNING SKILL | S | | |
| | Pedagogy for Special Populations | Level 2 | | |

As a new OAE Educator just starting out in the sector, you may not necessarily possess all of the Junior Educator competencies listed in the table above. However, to be able to at least perform the role of a group facilitator, you should demonstrate Level 1 and Basic proficiencies in at least some of the competencies e.g., instruction and facilitation, safety & risk management and first aid.

Over time, through regular training, Junior Educators **SHOULD attain ALL** the skills and competencies described above in order to be competent in all aspects of conducting a course for a group of participants as a Junior Educator.



Under Construction – To be developed

Senior Educator - Chief Educator

Specialist - Lead Specialist

Senior Safety Officer – Chief Safety Officer

Senior Training Consultant – Chief Training Consultant



Overview of Technical Skills and Competencies

Technical Skills and Competencies (TSCs)

| | TSC Title | TSC | | Pro | ficien | cy Lev | rels | |
|--|--|---|---|-----|--------|--------|------|---|
| TSC Block | Description | | 1 | 2 | 3 | 4 | 5 | 6 |
| | Mission Orientation | Champion and role-model the organisation's service vision, mission and values. | | | • | • | • | |
| Leadership Qualities (Strategic Leadership) | Strategic Planning | Articulate clear, inspiring organisational goals, plans and priorities, as well as display behavioural characteristics within the workplace in accordance with organisational values. | | | • | • | • | |
| Leauersinp) | Capabilities Development | Build a culture of strong leadership and drive initiatives to facilitate the development of leadership capabilities within the organisation, encompassing broader aspects such as competency development, systems and processes, business development, and HR policies. | | | • | • | • | |
| | Outdoor Leadership | Effectively lead and manage outdoor activities and expeditions to ensure the safety, engagement, and learning of participants while navigating and managing the dynamics of outdoor environments. | • | • | • | • | • | • |
| Leadership Qualities (Operational Leadership) | Training and Development | Provide training and coaching sessions to equip the workforce with the necessary skills to operate effective outdoor activities, while also developing their ability to motivate and inspire participants to thrive in the outdoor environment. | | • | • | • | • | |
| | Environmental Leadership and Stewardship | Equip outdoor educators with the necessary skills to operate in and educate about the natural environment and the outdoors, while also possessing the ability to motivate and inspire both their participants and colleagues to appreciate and protect the outdoor environment. | • | • | • | • | • | |

Overview of Technical Skills and Competencies

Technical Skills and Competencies (TSCs)

| TSC Block | TSC Title | TSC | | Pro | ficien | cy Lev | els | |
|--------------------------|--|---|---|-----|--------|--------|-----|---|
| 12C Block | Description Description | | 1 | 2 | 3 | 4 | 5 | 6 |
| | Psychological Aid | Understand participants' emotional responses to challenging situation such as fear, anxiety, frustration and able to provide necessary comfort and support to ensure psychological safety and reduce the risk of traumatising. | • | • | • | • | • | • |
| | Instruction & Facilitation | Effectively lead outdoor adventure activities and educational programmes to ensure the programme objectives are met, activities are conducted smoothly, and participants are engaged and learning throughout the experience. | • | • | • | • | • | • |
| Teaching and Learning | Learner Development & Management | Apply the understanding of the development stages of youths in the context of youth work to develop strategies and approaches to manage individual and group behaviour, and to safeguard and promote the best interests of youths. | • | • | • | • | • | • |
| | Curriculum and Instructional Design | Develop and design educational outdoor activities and programmes that are engaging, educational, and aligned with outdoor learning objectives, while allowing group educators the flexibility to adjust activities on-the-go to suit participants. | | • | • | • | • | • |
| | Pedagogy for Special Populations | The ability to adapt teaching methods and activity plans to accommodate the diverse physical, cognitive, and emotional needs of participants with special needs, ensuring an inclusive and supportive learning environment. | | • | • | • | • | |
| Specialist | Activity Skills | Conduct and manage height activities (e.g., climbing), low elements (e.g., team building), land-based activities (e.g. hiking) and water-based elements (e.g., kayaking). Have knowledge of the equipment, environment, risks and mitigation, techniques and instruction needed to lead or conduct an activity safely for participants. At higher levels, design complex programmes and train others. | | • | • | • | • | |

Overview of Technical Skills and Competencies

General Descriptors for Technical Skills and Competencies (TSCs)

| | Responsibilities | Autonomy | Knowledge and Abilities |
|-------|---|---|--|
| Level | (Degree of Supervision | (Degree of Decision- | (Required to support work as described under |
| | and accountability) | Making | Responsibility, Autonomy and Complexity) |
| 6 | | Empowered to chart direction and practices within and outside of work (including professional field/community), to achieve/ exceed work results | Synthesise knowledge issues in a field of work and the interface between different fields, and create new forms of knowledge Employ advanced skills, to solve critical problems and formulate new structures, and/or to redefine existing knowledge or professional practice. Demonstrate exemplary ability to innovate, and formulate ideas and structures |
| 5 | Accountable for achieving assigned objectives, decisions made by self and others. | Provide leadership to achieve desired work results. Manage resources, set milestones and drive work | Evaluate factual and advanced conceptual knowledge within a field of work, involving critical understanding of theories and principles. Select and apply an advanced range of cognitive and technical skills, demonstrating mastery and innovation, to devise solutions to solve complex and unpredictable problems in a specialised field of work. Manage and drive complex work activities |
| 4 | Work under broad direction. Hold accountability for the performance of self and others. | Exercise judgment; Adapt and influence to achieve work performance | Evaluate and develop factual and conceptual knowledge within a field of work. Select and apply a range of cognitive and technical skills to solve non-routine/abstract problems. Manage work activities which may be unpredictable. Facilitate the implementation of innovation. |
| 3 | Work under broad direction. May hold some accountability for the performance of others, in addition to self. | Use discretion in identifying and responding to issues. Work with others and contribute to work performance | Apply relevant procedural and conceptual knowledge, and skills to perform differentiated work activities and manage changes. Able to collaborate with others to identify value- adding opportunities |
| 2 | Work with some supervision. Accountable for a broader set of tasks assigned. | Use limited discretion in resolving issues or enquiries. Work without frequently looking to others for guidance. | Understand and apply factual and procedural knowledge in a field of work. Apply basic cognitive and technical skills to carry out defined tasks and to solve routine problems using simple procedures and tools. Present ideas and improve work |
| 1 | Work under direct supervision. Accountable for tasks assigned. | Minimal discretion required. Expected to seek guidance. | Recall factual and procedural knowledge. Apply basic skills to carry out defined tasks. Identify opportunities for minor adjustments to work tasks |

Overview of Technical Skills and Competencies

Technical Skills and Competencies (TSCs)

| TSC | | TSC | P | Proficiency Levels | | | |
|----------------------------------|---|--|-------|--------------------|---------|--|--|
| Block | TSC Title | Description | Basic | Intermediate | Advance | | |
| | Operational Standards | Understand and adopt best practices and standards based on outdoor regulatory requirements and safety and risk management protocols. | • | • | • | | |
| Safety and Risk Management | Safety and Risk Management | Ability to identify, assess, and mitigate potential risks in outdoor activities to ensure a safe learning environment. A proficient outdoor leader implements and oversees safety protocols, ensuring that all activities comply with safety standards and that all possible hazards are evaluated and addressed to prevent accidents and incidents. | • | • | • | | |
| | First Aid | Respond quickly and effectively to injuries or medical emergencies by applying aid such as CPR, wound care, and stabilising conditions through bandages and wound dressings. | • | | | | |
| | Incident and Emergency Management | Ability to handle emergencies and unexpected situations effectively. A proficient incident manager ensures that appropriate responses are in place to manage and mitigate the impact of emergencies in outdoor settings. | • | • | • | | |

| Proficiency Descriptors | | | | | | | | |
|---|---|--|--|--|--|--|--|--|
| Basic | Intermediate | Advance | | | | | | |
| Understand fundamental safety and risk management principles and regulations Reports safety concerns and incidents to the appropriate personnel Handles common medical emergencies and assists to stabilise injured individuals until professional help is provided Able to activate incident and emergency services and provide basic comfort | Conducts risk assessments and identifies potential hazards independently Implements safety controls and ensures compliance with safety protocols Investigates minor incidents and recommends corrective actions | Advises team member on safety and risk management procedures and frameworks Ensures team members adhere to industry standards for safety and risk assessment Leads incident investigation, root cause analysis and corrective / preventive actions | | | | | | |

Overview of Critical Core Skills

Critical Core Skills (CCS)

| Customer Orientation Convey and exchange toustomer experience | ccs | 006 | ccs | Proficiency Levels | | | |
|--|----------|---------------|---|---|--|---|--|
| Customer Orientation Customer orientation Customer experience. Communication Communication | Category | ccs | Description | Basic Intermediate | | Advance | |
| thoughts, ideas and information effectively through various mediums and approaches. Developing with others People | with | | customers, both internal and external, to deliver an effective | understanding of customer needs or objectives to response in a way which delivers an effective customer | customers to anticipate needs and solicit feedback to improve the customer | an effective customer | |
| Interacting with others Developing People | | Communication | thoughts, ideas and information effectively through various mediums and | others to share information, respond to general inquiries and obtain specific | approaches to audience needs and determine suitable methods to convey and | and inputs to communicate an overarching storyline to | |
| Influence Influence | | | learn and develop their capabilities to enhance their performance and achieve personal or | career and development plans, and support co- workers in performing | team members to identify and leverage their strengths to | environment to enable employees' professional and personal development, in alignment with the organisation's | |
| Collaboration and work collaboratively and effectively with others to achieve goal. and cooperative work effectively with working environment by fulfilling own responsibilities, managing interpersonal relationships and providing support to work effectively with internal and external stakeholders to create synergies in working working environment to wards shared goals which enables the achievement of goals | | Influence | beliefs or attitudes to achieve desired outcomes and | to understand the feelings and actions of others and communicate in ways that limit misunderstanding and influence others on | with stakeholder to build confidence alignment and communicate desired purpose, goals or | stakeholders to achieve desired outcomes on matters | |
| | | Collaboration | and work collaboratively and effectively with others | and cooperative working environment by fulfilling own responsibilities, managing interpersonal relationships and providing support to | work effectively with internal and external stakeholders to create synergies in working | effectiveness and manage partnerships to create a cooperative working environment which enables the | |

Overview of Critical Core Skills

Critical Core Skills (CCS)

| ccs | ccs | CCS | Proficiency Levels | | | | |
|------------------------|---------------------|--|---|---|--|--|--|
| Category | | Description | Basic | Intermediate | Advance | | |
| Staying Relevant | Adaptability | Exercise flexibility in behaviours or approaches to respond to changes and evolving contexts. | Modify behaviours and approaches to respond to changes and evolving contexts | Mange change in evolving contexts | Fosters a culture of flexibility that caters to changes and evolving contexts | | |
| | Self- Management | Take ownership of managing one's personal effectiveness, personal brand and holistic physical, mental, emotional and social well-being. | Exercise self- awareness by monitoring own behaviours and ways of working in personal and professional capacities, and implement techniques for improvement | Analyse own well- being and personal effectiveness to develop strategies to regulate self and build personal brand | Evaluate strategies to manage own well- being, personal effectiveness and personal brand | | |
| | Learning Agility | Deploy different learning approaches which enable continuous learning across different contexts to drive self- development and the achievement of long- term career goals. | Identify opportunities and targets for learning to facilitate continuous career development | Deploy various learning approaches in different settings to maximise opportunities for learning and self-reflection and measure their impact on the achievement of career goals | Establish an organisational culture of continuous learning to encourage the adoption of new learning approaches and identification of new learning opportunities | | |
| Thinking Critically | Decision- Making | Choose a course of action from several alternatives developed through a structured process to achieve intended goals. | Follow processes to make decisions which achieve intended goals using given information and guidelines | Implement structured decision-making processes and analyse multiple sources of information to propose solutions | Define decision- making criteria, processes and strategies and evaluate their effectiveness | | |
| | Problem- Solving | Generate effective and efficient solutions to solve problems and capitalise on new opportunities. | Identify problems and implement guidelines and procedures to solve problems and test solutions | Determine underlying causes of problems and collaborate with other stakeholders to implement and evaluate solutions | Anticipate potential problems to drive a culture of continuous improvement which seeks to turn problems into opportunities across the organisation | | |

Potential lob

Other Focus Areas

While OAE is highly dependent on human-to-human interaction, the advance of technology presents opportunities for enhancing safety, student engagement, operational efficiency and inclusivity. Below are a sample of potential applications and adaptations. Logistics and administration tasks, like manpower scheduling, and risk management systems can benefit from digitalisation and data analytics, while specialised adaptive and assistive technologies empower participants with special needs. Collectively, these technologies facilitate organisational efficiency while providing more accessible outdoor learning experiences.

| | Technology Used | | Impact/Outcome |
|------------------------------|--|--|--|
| Infrastructure | | VR Training Simulations | Realistic emergency preparedness |
| imastruotaro | | Weather Apps | Improved training programmesWeather prediction |
| Safety | 000 D | Satellite Messenger | Improved safetyRoute planning |
| Supervision | GPS Devices | Smart Watches | Faster emergency response |
| | | StoryMaps | Enhanced learning |
| Student Experience | | Drones | Increased student interest and |
| Experience | | Geocaching Apps | engagement |
| Logistics Management | Asset Manager | ment Software | Tracking of gear and maintenance schedule |
| | Cloud Storage | Expense Tracking Apps | Real-time collaboration Organise shifts and |
| Administration | Employee Scheduling Software | Risk Management Systems | responsibilitiesStreamline reportingManage incident reports, inspection and audits |
| Special Needs and Persons | Assistive technologies - communication devices | GPS devices and Environmental Sensors | Increased participation More engaged and independent Reduced frustration and anxiety |
| with Disability | Adaptive devices and digital tools | Assistive robots | Reduced sensory overloadIncrease accessibilityImproved safety |

Wage Information – Full-Time Employees*

To attract, recruit and retain the workforce to support the growth of the sector, employee remuneration and benefits should improve in tandem with the demands of the job and other economic factors.

Four key factors were considered in determining the minimum salary requirements for the sector – competitiveness of parallel industries, landscape of the Singapore labour force, competency-linked wage progression, and a fair and justifiable wage system that supports uplifting the overall quality of educators.

A gradual increase over five years, with a 4% wage growth annually, is recommended to allow time for adoption of the Competency Framework and to mitigate immediate financial impact on providers.

| Minimum Annual Gross Salary | | | | | | | |
|--------------------------------|--------------------------|-------------|------------|------------|-------------|--|--|
| Job Role / Year | 2025 2026 2027 2028 2029 | | | | | | |
| Management / People Manager | | | | | | | |
| Chief Educator | Left to Market Forces | | | | | | |
| Master Educator | | | | | | | |
| Lead Educator | Lead Educator | | | | | | |
| Specialist | S\$ 45,900 | S\$ 47,736 | S\$ 49,645 | S\$ 51,631 | S\$ 53, 697 | | |
| Senior Educator | S\$ 42,500 | S\$ 44, 200 | S\$ 45,968 | S\$ 47,807 | S\$ 49,719 | | |
| Junior Educator | S\$ 34,000 | S\$35, 360 | S\$ 36,774 | S\$ 38,245 | S\$ 39, 775 | | |

In addition, the added benefits of being a full-time Educator may include: Leave Benefits – e.g., off-in-lieu for overnight camps Insurance Coverage – minimally Personal and Work Injury Medical Benefits CPF Contribution Work-related Claims

Note:

- 1) Wage Information for OAE job roles is based on a 2024 salary survey by a third-party Professional Services firm commissioned by the OAE Council. It shall only be treated as a guideline to potentially meet the minimum salary requirements proposed by the end of the five-year transition period in 2029, Ultimately, determination of quantum of salary increment remains at the discretion of each operator.
- 2) Actual wages may differ due to market and economic conditions, company/organisation policies and the individual's competency alignment with job requirements.

Wage Information – Independent Contractors

We encourage you to consider the eventual transition into permanent roles as full-time OAE educators as it provides you with stability and progression, and added benefits such as CPF contribution, medical benefits and more.

Meanwhile, Independent Contractors continue to form an important part of the OAE workforce. You add valuable support and expertise to the OAE providers, without which programmes and activities cannot be conducted.

The following rates were calculated using the same four key factors used for full-time employees, with the same 4% annual wage growth over 5 years.

| Minimum 3D2N Camp Rate | | | | | | | |
|--|---------|---------|---------|---------|---------|--|--|
| Job Role / Year 2025 2026 2027 2028 2029 | | | | | | | |
| Senior Educator | S\$ 664 | S\$ 691 | S\$ 718 | S\$ 747 | S\$ 777 | | |
| Junior Educator | S\$ 531 | S\$ 553 | S\$ 575 | S\$ 598 | S\$ 621 | | |

| Minimum Rate Per Activity Per Session (approx. 4 hours) | | | | | | |
|--|---------|---------|---------|---------|---------|--|
| Job Role / Year 2025 2026 2027 2028 2029 | | | | | | |
| Specialist | S\$ 143 | S\$ 149 | S\$ 155 | S\$ 161 | S\$ 167 | |

In addition, you and/or the provider you work for are encouraged to undertake the following:

Medical Coverage

Insurance Coverage – minimally Personal and Work Injury

Professional Indemnity

Note:

- 1) Wage Information for OAE job roles is based on a 2024 salary survey by a third-party Professional Services firm commissioned by the OAE Council. It shall only be treated as a guideline to potentially meet the minimum salary requirements proposed by the end of the five-year transition period in 2029, Ultimately, determination of quantum of salary increment remains at the discretion of each operator.
- 2) Actual wages may differ due to market and economic conditions, company/organisation policies and the individual's competency alignment with job requirements.
- 3) Minimum Rates are rounded down to the nearest whole number.
- 4) An activity session typically lasts 4 hours. For a 3 day 2 night camp programme, a Specialist may conduct up to 5 activity sessions (with more than 1 activity session per day) depending on scheduling and programme design.

Competency Framework For Outdoor Adventure Education



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